



**INFORMED
CUSTOMERS**

SAN ANTONIO
2018

You Don't Have to be a Supervisor to be a Leader

Sean Joyce, Omega Consultants

Mark Fallon, The Berkshire Company/ May 7, 2018

HABITS OF SUCCESSFUL LEADERS

TEAMWORK
MOTIVATION
INSPIRATION
LEADERSHIP
VISION
+ INNOVATION
—
SUCCESS



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THEY HAVE A DEFINITE PURPOSE



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THEY KNOW THEIR MOTIVES



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THEY SURROUND THEMSELVES WITH POSITIVE PEOPLE

Don't expect to
see positive
changes in your
life if you surround
yourself with
negative people.

WWW.LIVELIFEHAPPY.COM

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THEY ARE SELF-RELIANT



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THEY HAVE SELF-CONTROL



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THEY FIND PRODUCTIVE USES FOR THEIR CREATIVITY



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THEY ARE DECISIVE



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THEY GATHER INFORMATION BEFORE REACHING CONCLUSIONS



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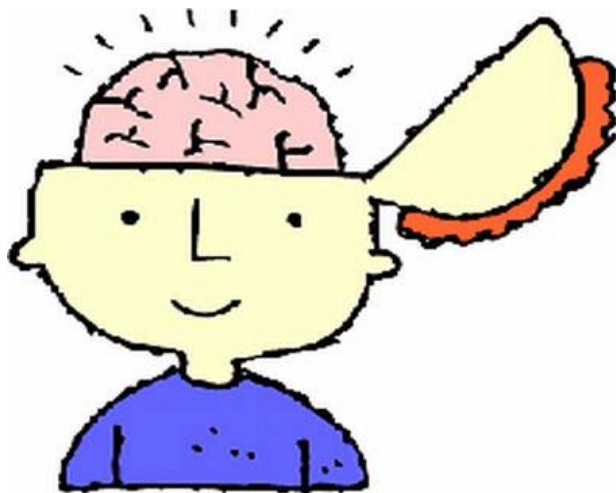
THEY CAN CONTROL THEIR ENTHUSIASM



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THEY ARE OPEN MINDED



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THEY ALWAYS DO MORE THAN EXPECTED



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THEY ARE DIPLOMATIC



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THEY LISTEN MORE THAN THEY SPEAK



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THEY PAY ATTENTION TO DETAIL



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THEY CAN TAKE CRITICISM



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THEY ARE INCREDIBLY CHARISMATIC



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THEY ARE LOYAL



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THEY ARE FOCUSED



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THEY LEARN FROM THEIR MISTAKES

Mistakes
Are The
Stepping Stones
To Learning!

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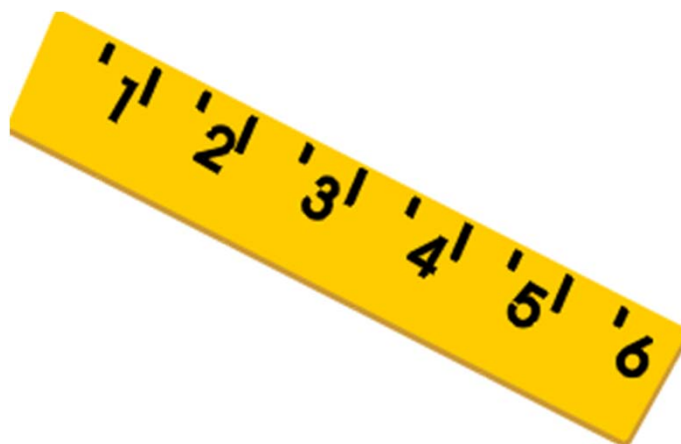
THEY ACCEPT RESPONSIBILITY FOR SUBORDINATES' FAILURES


WORK
Together
AND
HELP
Each other

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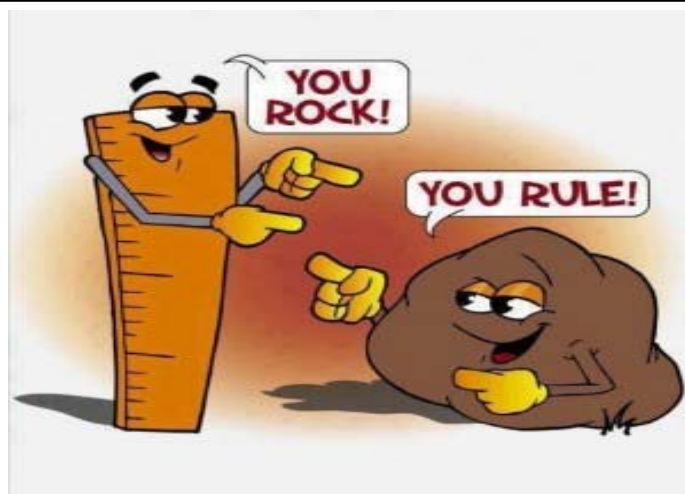
THEY TREAT OTHERS THE WAY THEY WANT TO BE TREATED



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THEY PRAISE THE ACHIEVEMENTS OF OTHERS



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THEY MAINTAIN A POSITIVE
ATTITUDE

Your
attitude
is like a
price tag,
it shows how
valuable
you are.

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THEY DO NOT MAKE EXCUSES



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THEY FOCUS ON WHAT THEY WANT



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Questions?

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